

## Summary

---

Claire is a participation specialist with 15 years' experience supporting a wide range of public, private organisations and charities in the areas of sustainability, systems change and participation. Claire's core interest is to enable people to play an active and influential part in decisions which affect their lives.

## Employment

---

- Aug 13 – ongoing**      **Participation and Systems Change Consultant**  
Process design & facilitation, evaluation, systems change  
As a freelance Consultant, Claire supports organisations to engage stakeholders and communities in a meaningful way on sustainability issues. Clients include The National Trust, English Heritage, WWF UK, Forum for the Future.  
[clairemellier.com](http://clairemellier.com)
- 2004 – 13**              **Engagement Manager, The Environment Council (UK Charity)**  
Project Management, facilitation, training delivery and research  
The Environment Council spear-headed the facilitation and stakeholder dialogue movement of the 90s and 00s in the UK. Claire managed large scale stakeholder engagement projects with clients such as Shell, Nuclear Decommissioning Authority, Environment Agency.  
[linkedin.com/company/the-environment-council](https://linkedin.com/company/the-environment-council)
- 2003 – 04**              **Business Development Officer, T.E.R (French Recycling company), Paris**  
Customer relations, site inspections, business development, project implementation  
[ter-france.fr](http://ter-france.fr)
- 2001 – 03**              **Campaigner - Robin des Bois (Environmental French NGO), Paris**  
Campaign management, press relations, research  
[robindesbois.org](http://robindesbois.org)

## Education

---

- 2000-2001**              University of Cergy-Pontoise – France [master-environnement.fr](http://master-environnement.fr)  
**1996-2000**              University of Bordeaux – Sciences Po [sciencespobordeaux.fr](http://sciencespobordeaux.fr)
- Attainments  
MSC in Environmental Communication – With distinction  
BA in Politics, Law and Economics  
Baccalaureate: Social Sciences and Economics
- 2015-2016**              The Schumacher Institute  
Systems Thinking for Effective Action – 6 days training course  
[schumacherinstitute.org.uk/consultancy/systems-thinking-problem-solving/](http://schumacherinstitute.org.uk/consultancy/systems-thinking-problem-solving/)

## Projects

---

### **Convention Citoyenne pour le Climat - Researcher - (Oct 19 - ongoing)** [conventioncitoyennepourleclimat.fr](http://conventioncitoyennepourleclimat.fr)

As part of a group of researchers, I am observing France first Citizen's Assembly on Climate. My role involves observations of plenary and group discussions at all sessions (15 days in total over 6 weekends). This research will inform the writing of a blog.

### **Kingston Air Quality Citizens' Assembly - Facilitator (Nov 2019)** [kingston.gov.uk/tackling\\_the\\_climate\\_emergency](http://kingston.gov.uk/tackling_the_climate_emergency)

I facilitated group discussions in Kingston's first Citizens' Assembly on Air Quality. Over two week-ends I facilitated conversations between Assembly members who were asked to consider how to collectively improve air quality in the borough.

### **Camden Climate Crisis Citizens' Assembly - Facilitator (July 2019)** [camden.gov.uk/climate-crisis](http://camden.gov.uk/climate-crisis)

I facilitated group discussions at the UK's first Citizens' Assembly on the climate crisis. Over three sessions, I facilitated conversations between Assembly members, who considered evidence from climate scientists, environmentalists and community energy practitioners, before developing their proposals on how Camden should address the climate crisis. The Assembly proposals will inform a new Climate Action Plan for Camden which will be published in 2020.

### **The National Trust - Participation Associate (December 2015 - ongoing)** [nationaltrust.org.uk](http://nationaltrust.org.uk)

**Connect Project (March 2018 – June 2019):** Working with National Trust Operational and Consultancy staff across the regions and head office, contribution to the content of the Connect Partnership cards, which aim to support participation work from National Trust staff. My role involved: design of an Evaluation framework for the Connect Project, delivery of the evaluation activities and report, and content writing of the cards.

**Formby project (June 2016 – September 2017):** Strategic advice to the project team and delivery of activities. Participation strategy design to inform Heritage Lottery Fund bid, Stakeholder and Community involvement activities: Lead facilitation of community workshops and Consultation Open Day about the future of Formby in the context of coastal erosion and climate change.

**Landscape Scale Partnership in Cheshire East (Dec 15 – March 16):** Stakeholder and community involvement for the development of a 'Statement of Significance' and a 'Spirit of Place' Statement for a defined area of Cheshire East. Stakeholder and community workshops process design and Lead facilitation, Online public survey design and data analysis, Workshops reporting and evaluation.

**English Heritage – Shout out Loud (October 17 – June 18)** [english-heritage.org.uk/support-us/volunteer/shout-out-loud/](http://english-heritage.org.uk/support-us/volunteer/shout-out-loud/)

**Audience and Consortium Development:** Process design and Lead facilitation of a series of workshops that brought together the Shout out Loud Consortium Partners to co-create a Theory of Change for the project.

**Evaluation:** Working with the Consortium Partners (i.e. English Heritage, National Youth Theatre, V-Inspired, Sound Connection, BBC Children) design of an Evaluation plan for Shout Out Loud. The project was successful in securing £1m funding as part of the 'Kick the Dust' Programme.

### **Shila McKechnie Foundation – Researcher (May 2017 – January 2018)** [smk.org.uk](http://smk.org.uk)

Interview of 26 campaigners who attended SMK 'Influencing Change' training programme to assess the impact of the course on the participants' campaigns. Evaluation methodology design (interview and online survey), data collection and analysis. Writing of eight campaigners stories for promotional use by SMK.

**WWF UK & Seaweb France – Celtic Seas Partnership – Engagement Adviser (June 2014 – March 2017)** [celticseaspartnership.eu](http://celticseaspartnership.eu)

Advisory role on Stakeholder engagement to the French project team. Lead Facilitation of a multi-stakeholder workshop in Brittany to develop innovative and collaborative ways of working to feed into the Marine Strategy Framework Directive consultation process in France.

Writing of four case studies on marine projects: Stakeholder interviews in French and English & desktop research:

- Marine Renewable Energy (Sabella D10 tidal turbine, Fecamp Offshore windfarm)
- Transnational Marine Governance initiative (CAMIS, PEGASEAS)
- Marine conflict resolution (GAP2 Scallops).

### **Forum for the Future - Living North Sea Initiative - Engagement Lead (August 2014 – Feb 2015)**

[jonathonporritt.com/blog/decommissioning-north-sea-rigs-reefs-not-much-realism](http://jonathonporritt.com/blog/decommissioning-north-sea-rigs-reefs-not-much-realism)

Stakeholder engagement Lead for the UK. The LINSI cross sectoral stakeholder engagement project investigated the potential for partial decommissioning of oil and gas platforms at sea, before collapsing the below-surface structures to form artificial reefs. Design of the engagement strategy, Stakeholder mapping, interviews and meetings.

### **Bill and Melinda Gates Foundation / USAID - Early Generation Seeds - Facilitator (March - May 2015)**

[docs.gatesfoundation.org/documents/BMGF%20and%20USAID%20EGS%20Study%20Full%20Deck.pdf](https://docs.gatesfoundation.org/documents/BMGF%20and%20USAID%20EGS%20Study%20Full%20Deck.pdf)

Group facilitation of a workshop in which stakeholders from across Sub-Saharan Africa, the US, Europe and India reviewed a study on how to increase the supply of Early Generation Seeds and developed specific actions for addressing the problem.

### **Understanding Animal Research – Facilitator (July - October 2014)**

[understandinganimalresearch.org.uk](http://understandinganimalresearch.org.uk)

Design and Lead facilitation of a workshop involving staff and board members to review the organisation's strategy and develop an implementation plan for the period 2015-2018.

### **Other projects between 2008 and 2013 include (For more details visit: [www.clairemellier.com](http://www.clairemellier.com))**

**Environment Agency (2008-2013):** Engagement design and delivery of projects related to flood and coastal risks management and waste management.

**Nuclear Decommissioning Authority (2007-2009):** Stakeholder engagement to inform the UK nuclear decommissioning strategy. Project management, process design and group facilitation of several workshops, which involved up to 150 individuals at each event.

**Shell (2007-2012):** Brent Facilities Decommissioning Studies. Stakeholder engagement to inform Brent Delta Decommissioning plan before submission to DECC. Support Facilitation at a series of stakeholder dialogue events.

**Defra (2010):** Sustainable growth within Environmental Limits within a regional sustainable economic growth context. Process design and support facilitation of 5 workshops across England.

**WWF UK (2009):** One Planet Business Personal Mobility. European multi-stakeholder dialogue which sought to offer European businesses, policy makers, investors, consumer groups, and NGOs a forum to jointly discuss the need for systemic change for personal mobility. Project management, process design, and support facilitation.

**Aviva (2010):** Community Engagement to raise awareness on flooding in Boroughbridge, in North Yorkshire and to identify key areas of uncertainty and how resilience could help communities take ownership and responsibility. Project management, facilitation of community workshops and writing of a flood simulation toolkit.

## **Key skills and abilities**

---

### **Participation strategy design and facilitation**

Stakeholder and public engagement strategy development and delivery. Experience of vast numbers of participation methods: World Café, Theory U, focus groups, open space, Citizens' Assembly, Planning for Real etc. I have facilitated well over 50 stakeholder & community engagement workshops. Working with different audiences: community groups, NGOs campaigners, civil servants, business executives, board members etc.

### **Evaluation and impact assessment**

Evaluation framework and Theory of Change development. Quantitative and qualitative Data analysis.

### **Capacity building**

Training delivery: Stakeholder Analysis (1 day course); Stakeholder Engagement for the Waste Sector (1 day course);  
Facilitation skills and Principles (2 days course)

### **Project Management**

From proposal writing phase to final evaluation

Budget management of projects ranging from £1K up to £500K

### **Languages**

French: Native mother tongue / English: Full professional fluency